

BHCNC
Vendor Questions & Responses
May 4, 2018

- Please clarify if a Mobile solution (Connected and / or dis-connected) is a requirement?
This is not a requirement, but is preferred.
- Has your agency determined a type of solution Cloud (Internet Based) or Self-Hosted?
This has not been determined.
- Number of users in the system for pricing purposes?
We currently have on average 250 users concurrently. A per unit cost is preferred with pricing considerations expanded based on growth of users.
- Number of Prescribers (eRx and/ or eRx w/ CDS) for pricing purposes?
We currently have <10.
- Can you please expand on your process of review and plan for onsite demonstrations, etc.?
Vendors who respond to the RFP, who meet our base requirements and demonstrate cost effectiveness will be asked to provide an onsite demonstration.
- How many users will need access to a disconnected mobile option? This would provide access to the EHR on a mobile device when they are in an area without internet or cell service.
Vendors are asked to submit per unit pricing and price differentiations for quantity.
- Are you an IDD Authority and Provider?
YES
- Do you need to provide access to any contracted providers and do you adjudicate claims for these providers?
Yes, we will need access for contracted providers and we adjudicate claims for a majority of contracted providers.
- Do you have a hosting preference, vendor hosted or do you plan to host?
Not at this time, proposals should be presented with both hosted and non-hosted configurations.
- Which HIE(s) do you need to connect to?
System MUST connect to and support standards-based exchange of HIE using implementation specifications as defined by **Texas Medicaid HIE Connectivity**.
- What labs would you like an interface with?
Lab Corp, Quest Diagnostics, Clinical Pathology Laboratories, Christus Spohn Memorial Hospital, Christus Spohn Shoreline Hospital, Christus Spohn South Hospital
- Do you use the DLA-20? If so, how many instances, for example, one for Adult, one for Child...
We do not currently use the DLA-20 however several of the data elements are comparable to tracking measures used in 1115 Waiver reporting. Additionally, becoming a f becoming a Certified Community Behavioral Health Clinic (CCBHC) will be attainable.
- Do you have a timeline of when you want to execute a contract and/or start implementation?
Please refer to RFP
- Are there any future plans for growth into new service lines?
Yes, as the Local Mental Health Authority, BHCNC continually pursues new service programs through grants, State funding, 3rd party Medicaid Reimbursement and Medicare. BHCNC will

explore a commercial (private insurance) based Clinic and an Integrated Care Clinic with the onboarding of a new EHR platform. Additionally, please review RFP for EHR requirements.

- While BHCNC may not be a Texas CCBHC site, are you looking to meet these measures?
Yes, we are interested in meeting these measures. Please review EHR requirements.